

I AM NCR ALOHA TAKEOUT



Competitive advantage goes curbside with new POS capabilities

Drive sales – and staff efficiency with NCR Aloha Takeout. This application has what it takes to help you improve your speed-of-service, manage future sales and optimize delivery. Aloha Takeout tightly synchronizes fast-paced restaurant takeout and delivery operations from order entry to driver route planning, making the most of every minute.

Create new sources of revenue

Customers expect flexible dining options - with Aloha Takeout, you can give it to them. Extend the walls of your business with fast, profitable takeout and delivery operations.

Get closer to your customers with look-up tools

Recognize your customers when they call with integrated caller ID, fast look-up capabilities and access to previous order data. Aloha Takeout provides automatic searching against six fields, increasing the likelihood staff can locate the right customer on their first attempt.

Enhance customer satisfaction with faster phone service

Aloha Takeout is engineered for speed, with tools to identify customers, access secured, stored payment information, and repeat previous orders quickly and accurately. With shorter hold times, staff can serve more customers, generating higher sales and improving customer satisfaction.

For more information, visit www.riva.com.au,
or email sales@riva.com.au, or call us at 1800 810 810



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Improve production of future orders

Replace manual processes with automated scheduling, tracking and production of future orders. Aloha Takeout makes it easy to manage future orders and ensure deposit accountability, increasing customer trust – and driving repeat business.

Optimize route planning

Help drivers quickly get to their destinations with integrated mapping tools that generate accurate, multi-stop routes in less than a second. In addition, Aloha Takeout can provide turn-by-turn printed directions and grocery items for each run, removing the guesswork from route planning.

Enhance driver performance

Assign orders to drivers with just one touch on the application's graphic user interface. Use driver data to identify opportunities to improve the efficiency of delivery operations and boost capacity.

Key features

- Recognition capabilities include caller ID lookup and association of multiple phone numbers and addresses with each customer
- Driver performance tools include order assignment and adjustment, maps and direction support, and itineraries with grocery items
- Estimates delivery timeframes and driver returns to improve customer and operational visibility
- Associates Aloha Loyalty and payment data with guest records to streamline order-taking and assign loyalty points accurately
- Future order entry provides scheduling, preparation needs and deposit management
- Provides real-time operations and driver performance metrics



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